

Capita's 4th National

Dementia Conference

Early Intervention, Diagnosis and Improving Quality Outcomes

Monday 28th March 2011 – Central London

Chair: Clive Evers, Head of Professional Liaison
Alzheimer's Society

Speakers Include:

Alistair Burns
National Clinical Director for
Dementia
Department of Health

Kate Schneider
Programme Lead, Dementia
and Mental Health
South West Strategic Health
Authority

Peter Ashley
Person with Dementia and
Ambassador
Alzheimer's Society

Vicky O'Leary
Paramedic Clinical Lead
Great Western Ambulance
Service NHS Trust

Ruth Eley
National Programme Lead
(Delivery) for Older People and
Dementia
Department of Health

Deborah Shepherd
Commissioning and
Development Officer
Lincolnshire County Council



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Capita's National Conference

Dementia Conference

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"We spend £8.2 billion a year caring for those affected [by dementia]. In this tough economic climate, we must be realistic...It's not about extra resources but how we can think smarter using the resources we already have."

Paul Burstow MP, Minister of State for Care Services, September 2010

The publication of *Quality outcomes for people with dementia: Building on the work of the National Dementia Strategy* in September 2010 clearly demonstrates that the **Coalition Government's policy on dementia care** will be firmly routed in the ideas of **localism, outcome-based delivery, multi-agency working and integrated services.**

Capita's 4th National Dementia Conference brings together policy experts and leading case studies to examine **how these concepts are being implemented and delivered by commissioners and service providers.** Key issues to be addressed include:

- The Coalition Government's plans to **implement dementia services and the importance of localism and partnership work**
- The controversial debate around the use of **anti-psychotic drugs** for people with dementia
- **Improving early diagnosis and intervention** with the help of ambulance services, memory clinics and in-reach services
- **Commissioning at a local level and using Personal Budgets**
- **Health and social care partnerships** within acute and care home settings
- **Training the dementia workforce** to provide better health and social care

Attend this timely event to receive valuable information about the updated dementia strategy and **practical guidance** on how to improve the delivery of dementia care within your area. Hear from leading organisations about how **multi-agency working and integrated services are helping to build a new, improved system of dementia care** in the UK.

Sponsorship and Exhibitor Opportunities

We offer a range of flexible packages which offer your organisation a platform to network and communicate with key organisations in the public sector.

For further information please contact Annette Purcell on 020 7202 0576 or email annette.purcell@capita.co.uk

About us

Capita Conferences is one of the UK's leading conference providers to the public sector. For over 15 years we have attracted diverse and cross-cutting audiences from across the police, education, central and local government, health and the voluntary sector to our events. We provide neutral forums for learning as well as excellent networking opportunities and the chance to provide feedback on policy direct to the highest levels. We pride ourselves on our thoroughly researched, incisive programmes and have secured speakers including leading politicians, Government ministers, senior civil servants, directors of charities, expert practitioners and renowned academics. We have built our reputation by working in partnership with, and on the advice of, key government departments, experts and pressure groups.

Benefits of Attending

- Hear first-hand experiences from a **person living with dementia**
- **Receive up-to-date information from the Government** on the most recent outcomes of the Dementia Strategy
- **Discover how best to use anti-psychotics when treating people with dementia** and whether there are suitable alternatives
- Learn how to **involve ambulance services in dementia care to improve early diagnosis**
- Find out **how the new NICE draft guidance on dementia drugs may affect your service users**
- **Benefit from advice on new commissioning practices** and using **personal budgets for service users**
- Identify how best to **train your workforce to improve dementia outcomes**
- Learn about using **integrated health and social care liaison services within an acute setting** in order to improve patient experiences and limit the time spent in hospital



Who Should Attend

All those involved in dementia care at strategic and operational levels including:

- Adult Social Care Teams
- Older People's Services Teams
- Dementia Care Teams
- Mental Health Services
- Commissioners and Contracts Teams
- Personal Health Budgets Teams
- Service Development Teams
- Quality and Governance Teams
- HR and Workforce Development Teams
- Independent Living Teams
- Residential Services Teams
- Outreach and Support Services
- Social Services
- Learning and Development Teams
- Personalisation Teams
- Self-Directed Support Teams
- Personal Budgets Teams
- Supporting People Teams
- Clinical Leads and Specialists
- Programme/ Project Managers
- Public Health Teams
- Nursing Staff and Care Workers
- Home Care Teams
- Sheltered Housing Teams
- Assistive Technology Teams
- Community Health Teams
- GPs, Consultants and AHPs
- Psychiatric Teams
- Care Provider Services
- Social Inclusion Teams
- User Led Organisations
- Third Sector Organisations

Forthcoming Events for 2011

Learning Disabilities – 24th January – Central London

GP Commissioning – 26th January – Central London

Improving Mental Health Services – 15th February – Central London

Capita's event management service

Our event management service offers you the opportunity to tap into the resources and skills of a renowned market leader in the UK conference business. With ten years event management experience, we have a proven track record in co-ordinating a diverse range of events, from breakfast seminars to large-scale national policy conferences. Whether you require a complete package or selected aspects, Capita will tailor its services to meet your organisation's specific requirements. Contact Liz Brownbill on 020 7227 6569 or email liz.brownbill@capita.co.uk

CPD

To receive your certificate of attendance for CPD points please email capita.conferences@capita.co.uk quoting your name, booking reference number and the title of the event.

Programme

09.20 Registration, Tea and Coffee

09.50 Chair's Opening Remarks

Clive Evers, Head of Professional Liaison, Alzheimer's Society

Keynote Addresses – Improving Awareness

10.00 Government Policy and Strategy for Dementia Care

- Quality outcomes for people with dementia: improving health and social care outcomes, ensuring autonomy, accountability and democratic legitimacy and improving efficiency
- The Dementia Action Alliance
- Implementing the Dementia Strategy through localism and partnership work

Ruth Eley

National Programme Lead (Delivery) for Older People and Dementia
Department of Health

10.25 Living Well: A Personal Experience of Dementia

- Living with dementia
- Dementia services from the perspective of the person with dementia
- Challenging the public's view of dementia

Peter Ashley, Ambassador
Alzheimer's Society

10.45 Session Questions and Discussion

10.55 Reducing the Use of Anti-Psychotic Drugs for People with Dementia

- Are anti-psychotics only ever a 'chemical cosh'?
- Can some anti-psychotics worsen the symptoms of dementia?
- Non-pharmacological alternatives

Professor Alistair Burns, National Clinical Director for Dementia
Department of Health

11.20 Questions and Discussion

11.30 Tea and Coffee

Early Diagnosis and Intervention

11.50 The Role of Ambulance Services within Dementia Care

- Practical scenarios for an ambulance clinician
- Supporting the implementation of the Dementia Strategy
- Active engagement between healthcare partners and their local ambulance trusts

Vicky O'Leary, Paramedic Clinical Lead
Great Western Ambulance Service NHS Trust

12.10 Questions and Discussion

12.20 Memory Services for People with Dementia

- Improving early diagnosis and intervention through memory assessments
- Multi-agency working within memory services
- Involving carers and families in the services

Michelle Thompson, Team Manager
Dr Marianna Leontis, Consultant Lead
Memory Assessment and Support Service, North Essex
Partnership NHS Foundation Trust

12.40 Recent Policy Changes Around Drug Treatment

- The NICE draft guidance on the use of dementia drugs
- Using dementia drugs in early and intermediate stages of Alzheimer's disease
- Broadening this guidance to include other forms of dementia

Dr Susanne Sorensen

Head of Research, Programme Director of External Research
Alzheimer's Society

13.00 Session Questions and Discussion

13.15 Lunch

Providing a Higher Quality of Care

14.00 Commissioning Dementia Care

- Commissioning after the Government cut-backs: will services be closed to those not on the critical threshold?
- Setting up Dementia Care Centres as nationally recognised Centres of Excellence
- Using Personal Care Budgets
- Commissioning extra care housing

Deborah Shepherd, Commissioning and Development Officer
Lincolnshire County Council

14.20 An Informed and Effective Workforce: Training Dementia Care Providers

- The latest information on dementia care training
- E-learning programmes for the dementia workforce
- Dementia training pathways for care homes: resource packs, dementia link workers and dementia education nurses
- Implementing the Gloucestershire training model in the South West

Diane Bardsley, Development Consultant
South West Development Centre

14.40 Session Questions and Discussion

14.55 Afternoon Tea and Coffee

15.10 In-Reach Programmes: Partnership Working

- The role of specialist dementia in-reach services
- In-reach nurses within care homes
- Integrating health services into a social care setting

Roger Bullock

Clinical Director, Older Peoples Strategic Business Unit
Avon and Wiltshire Mental Health Partnership NHS Trust

15.30 Caring for People with Dementia in an Acute Hospital Setting

- Promoting early recognition and assessment
- The role of liaison services to ensure holistic assessment and improved outcomes
- Partnership work to ensure suitable care pathways are in place
- Limiting the time spent in hospital and promoting independence

Kate Schneider, Programme Lead, Dementia and Mental Health
South West Strategic Health Authority

15.50 Session Questions and Discussion

16.00 Chair's Closing Remarks and Close of Conference

Booking Form

Dementia Conference

Monday 28th March 2011 – Central London

Easy ways to book

 **FAX** your completed form to 0870 165 8989

 **ONLINE** www.capitaconferences.co.uk

 **POST** your completed form to: Capita Conferences Administration, Ground Floor, 17-19 Rochester Row, London, SW1P 1LA

 **ENQUIRIES** 0870 400 1020

****Book a 3rd delegate @ 1/2 price**
This offer may not be used in conjunction with other discounts

BOOKING REF CODE: WOPDF

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Correspondence address

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| Organisation |
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| Post code |

Invoice address (if different from above)

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| Surname | Title |
| Forename | |
| Job Title | |
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1st Delegate

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| Surname | Title |
| Forename | |
| Job Title | |
| Department | |
| Organisation | |
| Email | |
| Telephone | |
| Fax | |
| Dietary/Access requirements | |

2nd Delegate

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| Surname | Title |
| Forename | |
| Job Title | |
| Department | |
| Organisation | |
| Email | |
| Telephone | |
| Fax | |
| Dietary/Access requirements | |

Payment details

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Public Sector (non Central Govt) @ £350.00 plus VAT No. of delegates

Central Govt and Agencies @ £445.00 plus VAT No. of delegates

Private Sector @ £545.00 plus VAT No. of delegates

****Concessionary Discount @ £225.00 plus VAT** No. of delegates

** Charities registered with the Charity Commission, Tenant Groups, Patient Groups and Older People's Forums are eligible for this discount.

Charity Commission Registration No.

TOTAL NUMBER OF DELEGATES

TOTAL COST £

Cheque enclosed

Please invoice me

Your Purchase order/Reference number

Please note that we will issue an invoice upon receipt of booking. We cannot apply numbers at a later date.

Credit/Debit card payments - **On receipt of your invoice**

Call our credit card hotline 0870 160 7630

or make an online payment at: www.capitafinance.co.uk

I have read the terms and conditions and understand the cancellation policy.

Signature

Documentation*

If you are unable to attend the event but would like to receive the supporting documentation, this can be supplied as either a hard copy (by post) or a PDF file (supplied by email). Please post or fax this form with contact, address and payment details

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| Please send me | <input type="checkbox"/> PDF @ £95 - plus VAT | NB: Documentation will be sent out after the event |
| | <input type="checkbox"/> Paper @ £95 - VAT not applicable | |

Methods of payment

Payment terms 30 days. All payments must be received before the Conference date.

By Cheque: Payable to **CAPITA BUSINESS SERVICES LTD.**

Please ensure delegate name(s), organisation and invoice number are written on the back.

By BACS:

Bank: Barclays Bank Plc. Sort Code: 20-67-59. Account No: 60864978. Account Name: Capita Business Services Ltd. Email remittances to csremittances@capita.co.uk or fax to 020 7504 3551. BACS remittance forms required as payment confirmation.

By Credit/Debit card: On receipt of your invoice – Call our credit card hotline 0870 160 7630 or make an online payment at: www.paycapita.co.uk

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Change of details

Have your details changed, are they incorrect or you do not wish to receive any future mailings? Please email: conference.events@capita.co.uk quoting the **booking reference code on the mailing label**. Our conferences are mailed in advance so there may be a short delay in your details being changed.

Hotel accommodation

The conference fees do not include accommodation. For special accommodation rates, please contact Capita Business Travel on Tel: 0871 521 9816 or email capexternal@capita.co.uk You must quote the title of the Conference for preferential rates.

Documentation

*Invoices issued after the event when order processed. Payment by credit/debit card or BACS can be made upon receipt of invoice. If paying by cheque, invoice will act as a receipt.

Discounts

**Special offers may not be used in conjunction with other discounts.

Terms & conditions

Venue and registration details will be sent within 14 days of the event date. We cannot be held responsible for non arrival of this information, if you have not received within 7 days of the event date, please call us on 0870 400 1020.

Cancellations confirmed in writing 14 days before the conference date will be refunded, minus an administration fee of £50.

We regret that no refund can be made after that date, although substitutions can be made at any time.

Capita are not able to offer refunds for cancellations arising from events outside of our control.

Programme Amendments: Capita reserves the right to alter the programme or venue without notice due to unforeseen circumstances.

Data protection

Capita Business Services Ltd may use your details to send you information about our further conferences and services. If you would prefer not to receive this information, please tick this box.

Personal data provided on this form will not be passed to any external bodies.

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